

Successful Implementation of the Train-the-Trainer (TTT) Programme on “Compliance and Quality Control”

Compliance is a word that has become very prominent due in part to pressure that is being put on manufacturers in Bangladesh by

overseas buyers. Compliance will apply increasingly to all parts of the supply chain. It requires suppliers to comply with a number of measures including; minimum labour standards, no child labour, right of assembly, occupational safety measures, manufacturing to recognised standards and environmental concern. It does not only effect large companies that are export orientated but all the SMEs that are involve as backward linkages in the supply chain such as packaging, garment accessories, light engineering items and so on.

Furthermore, compliance is for the benefit of everyone whether the final customer is overseas or domestic, because it will inter alia bring better and cleaner working conditions, reduced effluent and cleaner water, cut waste, reduce costs and improve skills. Furthermore, in Bangladesh in order to run an SME, the entrepreneur is obliged to comply with the “National Labour Law” and any other requirement set by the customer.

The objective of the training was to impart knowledge and understanding of the foundations of Compliance Management System. This training programme also focused on how various practices of compliance and sustainability issues converge and go on to evolve as organisational social management system. In addition, challenges that organisations face while keeping their system updated and effective was also discussed.

The first phase of this five-day TTT training programme on “Compliance and Quality Control” held from 15th and 19th October 2016, and 14 participants were selected as potential trainers from 30 participants at the end of the session. Out of the 14 selected trainees, 11 were finally selected as trainers after going through the second session of this training programme that was held on 29th to 2nd November 2016.

The third session of this five-day TTT training programme was delivered by the 11 selected trainers under the supervision and guidance of Mr. Md. Motaher Hossain, Senior Short Term Expert, for 25 participants from the SME members of Business Intermediary Organisations (Business Associations and Chambers- BIOs), Women Entrepreneurs Associations and a number of SME Foundation staff members. This phase of the training programme was delivered at the premises of Bangladesh Bank Training Academy (BBTA), between 12th and 16th November 2016, and closed with a certificate award ceremony.

This training programme can be delivered in future on regular basis by the awarded trainers who have proved their abilities and understanding of the subject.